



Product Fact Sheet

Chat.

Chat.

Hold group chats any time you wish.

Our Chat product enables you to hold chats with groups of students, parents, guidance counselors, and others, anytime. You can host students in one chat room, or create multiple rooms for discussions on specific topics. To encourage attendance, pre-register students or drive them to a pre-populated registration form.

Highlights.

- **Brand:** Apply your branding to your chat interface, introductory screens, landing pages, and registration form.
- **Size & Duration:** Host chats of any size and duration.
- **Public vs. Private Chats:** Define whether a chat room is open to all students (public) or invited students only (private).
- **Unlimited Rooms:** Create as many chat rooms as you wish.
- **Customized Names:** Customize the name of each chat room and session.
- **Room Display:** Display active chat rooms only.
- **Room Modifications:** Add, delete, and edit your chat rooms any time you wish, even during a live chat session.
- **Guest Limit:** Define the maximum number of students that can attend your chat.
- **Visual Identities:** Create custom avatars, and assign different avatars to moderators and students.
- **Emoticons:** Enable the use of emoticons.
- **Registration Form:** Customize the content of your chat registration form.
- **Pre-populated Registration Form:** Use our Broadcast Email product to drive students to a pre-populated chat registration form.
- **Pre-register Students:** Pre-register students to encourage attendance.
- **Onsite Registration:** Enable students to register online prior to entering your chat.
- **Response Library:** Use our response library to respond to frequently asked questions.

- **Response Usage:** Track how frequently each message in your response library is used.
- **Pre-screen Questions:** Pre-screen questions from students prior to posting them in the chat window for all to see.
- **Multiple Rooms:** Access multiple rooms simultaneously.
- **Invisible Moderators:** Allow moderators to attend chat sessions without being visible to students.
- **Private Message:** Send a private message to a moderator or student, inviting them to a private chat.
- **Block Words & Phrases:** Block predefined words and phrases from being used during a chat.
- **Disruptive Students:** Remove, ban, or mute disruptive students.
- **Student Data:** Access student registration data during a live chat session.
- **Search:** Search your chat registration data using one field or a combination of fields and/or conditions.
- **Transcripts:** Download a transcript of any chat session in a .csv file format.
- **Reports:** Generate reports and export them to .csv file format.

Annual Subscription Fee		
Term	Price*	Start-up
1 year	\$2,000	Implementation: 2 weeks Initial Training: 60 minutes

*Includes Chat and Live Counselor products

Ready to learn more?

LET'S TALK

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